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ACCUFAST P4 Printer Remote Tech Support

INFORMATION

- Remote Technical Support Enables technical support representatives to remotely access your computer to change configurations and settings for your P4 Printer, Work out GUI software problems, and trouble shoot possible issues
- Often times a majority of service issues have to do with the settings in the GUI which we can readily see during a remote session minimalizing downtime

PLEASE READ

- In order to utilize the remote tech support feature you must be able to run the GUI and have internet access at the same time
- **Before utilizing remote technical service you must get permission from your company's IT department**
- Before starting a remote technical support session please try to have your P4 Printer Serial Number Ready, this can be found on the machine itself or in the system settings

To Schedule a Remote Technical Support Session

- Please have detailed information about the issue written down in a brief but clear summary
- Please make sure to include your Name, Company Information, E-mail address, and Telephone number
- If possible, please include the Serial Number of the device you are experiencing issues with

When you are ready to schedule a session please contact: Mike Collins

**[http://www.accufastpps.com/requestsupport/
mcollins.automecha@gmail.com](http://www.accufastpps.com/requestsupport/mcollins.automecha@gmail.com) or 1-800-362-5734**